



# **City of Los Angeles and Veterans Administration**

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## **Performance Audit of the City of Los Angeles' Compliance with the Revocable License Agreement for Veterans' Barrington Park (Year 2)**

**January 2019**

**Final Report**

*Submitted by*

**BCA Watson Rice LLP**

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*Certified Public Accountants & Management Advisors*

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## A. Executive Summary

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The City of Los Angeles Department of Recreation and Parks contracted with BCA Watson Rice LLP to conduct an audit of the City's performance of its obligations under the Revocable License Agreement (the "Agreement") by and between the United States Department of Veteran Affairs (VA) and the City of Los Angeles Department of Recreation and Parks regarding Veterans' Barrington Park, formerly known as Barrington Park. Our audit period was from September 1, 2017 to August 31, 2018 (the second year of the Agreement). The Agreement was a recognition of the VA's goal to revitalize the VA's West Los Angeles Campus into a welcoming and vibrant community for Veterans of the Greater Los Angeles area, and help end Veteran homelessness in Greater Los Angeles.

The primary objective of the audit was to assess and report on the City's compliance with certain key obligations under the Revocable License Agreement regarding Veterans' Barrington Park. The audit also included reaching out to Veterans' groups and other key stakeholders to solicit views and opinions regarding the City's performance of its obligations under the Revocable License Agreement.

Based on our audit, we found that the City complied with significant terms and conditions of the Agreement including the following. For more details of these results, please refer to pages 6 – 7 of this report.

- The City exceeded the requirement of hiring Veterans at a total annual cost of not less than \$200,000 for the second year of the Agreement. We obtained documentation showing that the City hired and paid Veterans \$339,369.32 from September 1, 2017 through August 31, 2018. This amount exceeds the requirement to pay Veterans \$200,000 during the second year of the Agreement plus the wage payment shortfall of \$74,488.58 carried over from the first year of the Agreement.
- The City developed and prominently posted signage that give full force and effect to the purpose that Veterans' Barrington Park is to principally benefit Veterans and their families. Also, based on a site visit to the park in December 2018, it appears that the park is being maintained in a safe, clean, and sanitary condition.
- The City coordinated with the VA to plan and implement Veteran focused events and activities at Veterans' Barrington Park that would be open to Veterans and their families.
- We received thirteen (13) responses to a survey shared with 224 stakeholders regarding topics such as reasons for visiting Veterans' Barrington Park, Veteran focused activities held at the park, Veteran employment at Los Angeles City parks, and the overall condition and safety of the park. The most significant of the responses (6 of the 13 responses) expressed concern about the playing conditions and safety of the softball/playing fields at the park (See Attachment I).

The City of Los Angeles provided a written response to this audit report concerning the playing conditions and safety of the softball/playing fields at the park. A copy of the City of Los Angeles' management response is included as Attachment II to this report.

We conducted this performance audit in accordance with generally accepted government auditing standards. These standards require that we plan and perform the audit to obtain sufficient, appropriate evidence to provide a reasonable basis for our findings and conclusions based on our audit objectives. We believe that the evidence obtained provides a reasonable basis for our conclusions based on our audit objectives.

BCA Watson Rice, LLP

January 2019

## B. Background

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Veterans' Barrington Park is located at 333 South Barrington Avenue in Los Angeles, on property owned by the United States Department of Veterans Affairs ("VA") and is licensed to the City of Los Angeles Department of Recreation and Parks ("City"). The approximately 9.82-acre park provides sports fields, a parking lot, picnic areas and an off-leash dog park. Over 900 residents live within one-half mile walking distance of Veteran's Barrington Park.

As a result of *the Valentini v. McDonald* litigation, the VA and the City of Los Angeles, acting by and through its Department of Recreation and Parks entered into a Revocable License ("Agreement") effective September 1, 2016 regarding the purpose and use of Veterans' Barrington Park. By entering into the Agreement, the City and VA confirmed and memorialized their mutual understanding of the terms and conditions which acknowledge that the Veterans' Barrington Park is part of the West Los Angeles Campus of the VA and that the primary purpose of the Veterans' Barrington Park is to principally benefit Veterans and their families.

*Valentini v. McDonald* was a class action lawsuit against the Department of Veterans Affairs Secretary Robert McDonald and the director of the VA Greater Los Angeles Healthcare System on behalf of homeless and disabled veterans. The lawsuit, filed in 2011 contended that the VA benefits programs discriminates against Veterans who are homeless as a result of their severe mental disabilities because they cannot access the medical, mental health and other services to which they are entitled.

In January 2015, the VA Secretary and attorneys representing homeless Veterans in Los Angeles announced an agreement to lead the launch of a new master plan for the West Los Angeles VA Campus to serve Veterans in need. Under the agreement, the Secretary and plaintiffs' representatives were to develop a written plan to help end veteran homelessness in the Greater Los Angeles area. The plan was to focus on serving Veterans, particularly homeless Veterans, women Veterans, aging Veterans and Veterans that are severely disabled. The plan was to include input from the Veterans' community and other stakeholders, including the local community.

Part of the plan included the parties entering into the Revocable License Agreement regarding the Veterans' Barrington Park in recognition of the VA's goal to revitalize the West Los Angeles Campus into a welcoming and vibrant community for Veterans of the Greater Los Angeles area, and help end Veteran homelessness in Greater Los Angeles.

## C. Objectives, Scope and Methodology

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The City of Los Angeles contracted with BCA Watson Rice LLP (BCAWR) to conduct an audit of the City's performance of its obligations under the Revocable License Agreement (the "Agreement") by and between the United States Department of Veteran Affairs and the City of Los Angeles Department of Recreation and Parks regarding Veterans' Barrington Park, formerly known as Barrington Park. Our audit period was from September 1, 2017 to August 31, 2018 (the second year of the Agreement).

The primary objective of the audit was to assess and report on the City's compliance with certain key obligations under the Revocable License Agreement regarding Veterans' Barrington Park. The scope of the audit included evaluating the City of Los Angeles' compliance with the following Revocable License Agreement requirements:

- Developing and posting of signage and park rules that give full force and effect to the purpose that Veterans' Barrington Park is to principally benefit Veterans and their families.
- Advertising and promoting the hiring of Veterans at City parks and the requirement that the City shall hire Veterans at a cost of no less than \$200,000 annually. If the \$200,000 annual requirement is not met, the underage/shortfall shall be carried over to the next year of the Agreement.
- Determine whether the wages paid to Veterans employed during the second year of the lease included the \$200,000 annual requirement plus the wage payment shortfall of \$74,488.58 carried over from the first year of the lease.
- Maintaining the park license area and the parking area during the term of the Agreement, and keeping the same in a safe, clean, and sanitary condition. This requirement shall include landscaping and trash removal.
- Coordinating with Community for Veterans of Greater Los Angeles and VA in assisting with planning and helping implement activities and VA sponsored events at the Veterans' Barrington Park that will be open to Veterans and their families. Activities may include, but not limited to, athletic, recreational, rehabilitation, social or therapeutic sports league programs. Activities were to be planned in consultation with Veterans, Veterans' service organizations, and the community.
- Assisting the VA with coordination for use of the park for up to three (3) VA-sponsored events per year.
- Obtain feedback and input from stakeholders such as Veterans and their families, Veterans' service organizations, California Congressional Delegation, plaintiffs in the Valentini v. McDonald litigation and the general community regarding the operations and uses of the park.

To accomplish the above audit objectives, our audit approach and methodology included the following:

1. Reviewed and analyzed the Agreement to obtain an understanding of the purpose of the Agreement and the City's obligations under the Agreement.
2. Conducted a site visit to determine whether posted signage and park rules that give full force and effect to the purpose that Veterans' Barrington Park is to principally benefit Veterans and their families.
3. Obtained and reviewed documentation from the City to determine whether, during the term of the Agreement, the City advertised and promoted the hiring of Veterans at City parks. We also obtained and summarized payroll records to determine whether the City hired Veterans to work at the parks at an annual cost of no less than \$274,488.58, which includes the annual requirement of \$200,000 and the wage payment shortfall of \$ 74,488.58 from the prior (first year) of the agreement.
4. To determine whether Veterans' Barrington Park is being maintained in a safe, sanitary and clean condition satisfactory to VA, we obtained a list of City personnel assigned to maintain the park, obtained feedback from Veterans and stakeholders, and conducted a site visit at the park.
5. Obtained a list of activities and photographic documentation regarding the City's assistance in planning and implementing veteran focused events and activities (including 3 VA sponsored events) at Veterans' Barrington Park that would be open to Veterans and their families.
6. Developed and administered a survey to obtain feedback and input from key stakeholders.
7. Inquired with the City to determine whether the parking area of the park was, or will be converted to a paid parking location.

## **D. Detailed Audit Results**

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Overall, we found that the City of Los Angeles was in compliance with key provisions of the Agreement as detailed below.

### ***Review of Compliance with Veteran Employment and Hiring***

Based on our review of documents and emails obtained from the City, we found that during the second year of the Agreement, the City advertised and actively promoted the recruiting and hiring of Veterans at City parks. The key documents obtained included:

- A copy of a Department of Recreation and Park job posting directed at Veterans
- An announcement for a Veterans Career and Resource Fair at Los Angeles Valley College
- An announcement for the City of Burbank Veteran's Job Fair
- An announcement for the second annual LA Vet Resource Expo at the Fairplex in Pomona
- Department of Recreation and Park job announcements directed at Veterans posted in the Salvation Army Veteran Employment Services Quarterly Newsletter

The above documents provide evidence of the City communicating and announcing job openings to Veterans' organizations and job fairs organized for the purpose of hiring Veterans.

### ***Review of Compliance with Payment of Wages to Veterans***

We obtained a list of Veterans hired by the Los Angeles Department of Recreation and Parks and payroll records for the hired Veterans for the period September 1, 2017 through August 31, 2018. We summarized the payroll records for the year and found that the City paid wages totaling \$339,369.32 to Veterans during the second year of the Agreement. This amount exceeds the requirement to pay Veterans \$200,000 during the second year of the Agreement plus the wage payment shortfall of \$74,488.58 carried over from the first year audit of the Agreement.

### ***Review of Compliance with Veteran Focused Events and Activities***

Based on our review of a list of activities held at Veterans' Barrington Park and photos of softball teams and games, we found that the City coordinated with the VA to plan and implement veteran focused events and activities at Veterans' Barrington Park that would be open to Veterans and their families. Veteran focused activities included the Fall/Winter 2017-2018 and Spring/Summer 2018 softball league seasons, and slow-pitch softball umpire training for military Veterans during the months January through April 2018.

### ***Review of Compliance with Signage and Park Rules and Maintaining the Park in a Safe, Sanitary and Clean Condition***

Based on the first year audit, it was found that the City was not in compliance with developing and prominently posting signage that gives full force and effect to the purpose that Veterans' Barrington Park is to primarily benefit Veterans and their families. We conducted a site visit at Veterans' Barrington Park in December 2018 and found that the City has developed and prominently posted signage that gives full force and effect to the

purpose that Veterans' Barrington Park is to primarily benefit Veterans and their families. We also found that the park appeared to be maintained in a safe, sanitary and clean condition.

### ***Review of Compliance with Parking Area Requirements***

During the first year audit, we obtained a public notice dated October 12, 2016 from the City that stated a conversion of the Veterans' Barrington Park parking lot to a paid parking location was planned with an implementation date to be determined and enforced by the United States Veterans Administration. We conducted a site visit at the park in December 2018 and observed that the paid parking conversion had not yet been implemented. Based on discussions with the City and per the terms of the Agreement, the conversion to paid parking falls under the sole jurisdiction of the Veterans Administration.

### ***Feedback from Veterans and Community Members***

As required by the Agreement, we developed and administered a survey to solicit stakeholder feedback regarding the City's obligations under the Revocable License Agreement, and to obtain Veterans' views and opinions on the overall condition and management of the park.

The survey was published on the VA Draft Master Plan Website and shared via electronic email correspondence to 224 stakeholders including the former Plaintiffs in the Valentini v. McDonald lawsuit, Veteran Service Organizations (VSOs), Congressional delegations, state and local representatives, and Veterans. The survey was available on December 24, 2018 and remained active until January 14, 2019. The survey included topics such as reasons for visiting and using Veteran's Barrington Park, Veteran satisfaction of the quality of the activities and events held at the park, and the overall condition and safety of the park.

Thirteen (13) completed survey responses were received. Six (6) of the 13 responders expressed concerns about the playing conditions and safety of the softball/playing fields.

We have included copies of all completed surveys and email correspondence received as Attachment I to this report. The City of Los Angeles provided a management response to the concern regarding the overall condition and safety of the park. We have included this management response as Attachment II to this report.

ATTACHMENT I  
SURVEY RESPONSES

## Survey

Veterans' Barrington Park - Audit of the City of Los Angeles, compliance with certain key obligations under the Revocable License Agreement. This survey is being conducted to solicit stakeholder input, specifically as it relates to year two of the Revocable License Agreement (9/1-2017 - 8/31/2018).

**Survey Period:** Stakeholders are encouraged to share feedback using this Survey. The solicitation period will open on Monday, 12/24/2018 and close on Monday, 1/11/2019.

### Responder information:

Name: Andrea Ward

Email Address: (b) (6) @yahoo.com

Phone Number: (b) (6)

Veteran or Veteran family member? Yes: ☒ No: ☐

**Submission Instructions:** Please complete this fillable Survey and submit, via email, to Tom Kelly at tkelly@bcawr.com.

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1. Do you visit Veterans' Barrington Park? Yes: ☒ No: ☐

If yes, what are the primary reasons for your visits? (Select all that apply)

- ☒ Exercise/Jog
- ☒ Dog walking
- ☐ Bring kid(s) to play
- ☐ Close to home
- ☐ Leisure/Relax
- ☐ Spend time with family/friends
- ☒ Attend event/function
- ☐ Picnicking
- ☐ Tranquility/Quietness
- ☐ Other (please specify)

The park is to be maintained in a safe, clean and sanitary condition. If you visited the park, how would you characterize the overall condition and operations of the park?

Excellent  
Very Good  
Good  
Fair  
Poor

2. Have you been aware of job advertisements or notices posted by the City of Los Angeles (through its Department of Recreation and Parks) directed toward hiring Veterans?

Yes: ☒ No: ☐

3. Are you a Veteran who has been hired by the City of Los Angeles Department of Recreation and Parks? Yes: ☐ No: ☒

If yes, how satisfied are you with the job and overall scope of work:

Very Satisfied  
Satisfied  
Somewhat Satisfie  
Somewhat Dissatis  
Dissatisfied

4. Have you been aware of activities/events at Veterans' Barrington Park organized for the benefit of Veterans and their families? *(Such activities may have included athletic, recreational, rehabilitation, social or therapeutic sports league programs)*

Yes: ☒ No: ☐

If yes, how did you find out about the activities?

Through a friend

5. Have you attended or participated in activities/events at Veterans' Barrington Park organized for the benefit of Veterans and their families? *(Such activities may have included athletic, recreational, rehabilitation, social or therapeutic sports league programs)*

Yes: ☐ No: ☒

If yes, how satisfied were you with the quality of the activities and events.

Very Satisfied  
Satisfied  
Somewhat Satisfie  
Somewhat Dissatis  
Dissatisfied

6. Do you have any other comments regarding the overall condition and operations of the park and its service to Veterans? Yes: ☒ No: ☐

If yes, please describe.

Please see body of submitted email as well as attached email strings between City of Los Angeles and VA.

7. Are you likely to visit the park in the future?

Yes: ☒ No: ☐

8. What services would you like to see available in Veterans Barrington Park that are not currently available?

Veteran engagement services

## Survey

Veterans' Barrington Park - Audit of the City of Los Angeles, compliance with certain key obligations under the Revocable License Agreement. This survey is being conducted to solicit stakeholder input, specifically as it relates to year two of the Revocable License Agreement (9/1-2017 - 8/31/2018).

**Survey Period:** Stakeholders are encouraged to share feedback using this Survey. The solicitation period will open on Monday, 12/24/2018 and close on Monday, 1/11/2019.

### Responder information:

Name: Anthony Allman

Email Address: (b) (6) @gmail.com

Phone Number: (b) (6)

Veteran or Veteran family member? Yes: ☒ No: ☐

**Submission Instructions:** Please complete this fillable Survey and submit, via email, to Tom Kelly at tkelly@bcawr.com.

---

1. Do you visit Veterans' Barrington Park? Yes: ☒ No: ☐

If yes, what are the primary reasons for your visits? (Select all that apply)

- ☐ Exercise/Jog
- ☒ Dog walking
- ☐ Bring kid(s) to play
- ☐ Close to home
- ☐ Leisure/Relax
- ☐ Spend time with family/friends
- ☐ Attend event/function
- ☐ Picnicking
- ☐ Tranquility/Quietness
- ☐ Other (please specify)

The park is to be maintained in a safe, clean and sanitary condition. If you visited the park, how would you characterize the overall condition and operations of the park?

Excellent  
Very Good  
Good  
Fair  
Poor

2. Have you been aware of job advertisements or notices posted by the City of Los Angeles (through its Department of Recreation and Parks) directed toward hiring Veterans?

Yes: ☐ No: ☒

3. Are you a Veteran who has been hired by the City of Los Angeles Department of Recreation and Parks? Yes: ☐ No: ☒

If yes, how satisfied are you with the job and overall scope of work:

Very Satisfied  
Satisfied  
Somewhat Satisfie  
Somewhat Dissati:  
Dissatisfied

4. Have you been aware of activities/events at Veterans' Barrington Park organized for the benefit of Veterans and their families? (Such activities may have included athletic, recreational, rehabilitation, social or therapeutic sports league programs)

Yes: ☐ No: ☒

If yes, how did you find out about the activities?

5. Have you attended or participated in activities/events at Veterans' Barrington Park organized for the benefit of Veterans and their families? (Such activities may have included athletic, recreational, rehabilitation, social or therapeutic sports league programs)

Yes: ☐ No: ☒

If yes, how satisfied were you with the quality of the activities and events.

Very Satisfied  
Satisfied  
Somewhat Satisfie  
Somewhat Dissati:  
Dissatisfied

6. Do you have any other comments regarding the overall condition and operations of the park and its service to Veterans? Yes: ☒ No: ☐

If yes, please describe.

1: Does the City of Los Angeles intend to implement paid parking at Veterans Barrington Park? If so, will veterans be able to apply for free parking permits?

2: Does the City of Los Angeles intend to issue permits for professional dog walkers to use the facility?

7. Are you likely to visit the park in the future?

Yes: ☒ No: ☐

8. What services would you like to see available in Veterans Barrington Park that are not currently available?

Guide and Service Dog Training for veterans

## Survey

Veterans' Barrington Park - Audit of the City of Los Angeles, compliance with certain key obligations under the Revocable License Agreement. This survey is being conducted to solicit stakeholder input, specifically as it relates to year two of the Revocable License Agreement (9/1-2017 - 8/31/2018).

**Survey Period:** Stakeholders are encouraged to share feedback using this Survey. The solicitation period will open on Monday, 12/24/2018 and close on Monday, 1/11/2019.

### Responder information:

Name: Janice Bowman

Email Address: (b) (6) @teamrwb.org

Phone Number: (b) (6)

Veteran or Veteran family member? Yes: No:

**Submission Instructions:** Please complete this fillable Survey and submit, via email, to Tom Kelly at tkelly@bcawr.com.

---

1. Do you visit Veterans' Barrington Park? Yes: No:

If yes, what are the primary reasons for your visits? (Select all that apply)

- ☐ Exercise/Jog
- ☒ Dog walking
- ☐ Bring kid(s) to play
- ☐ Close to home
- ☐ Leisure/Relax
- ☐ Spend time with family/friends
- ☒ Attend event/function
- ☐ Picnicking
- ☐ Tranquility/Quietness
- ☒ Other (please specify) I host two veteran softball teams on-going for 4 years. I have recruited two additional veteran softball players.

The park is to be maintained in a safe, clean and sanitary condition. If you visited the park, how would you characterize the overall condition and operations of the park?

Excellent  
Very Good  
Good  
Fair  
Poor

2. Have you been aware of job advertisements or notices posted by the City of Los Angeles (through its Department of Recreation and Parks) directed toward hiring Veterans? Yes: No:

3. Are you a Veteran who has been hired by the City of Los Angeles Department of Recreation and Parks? Yes: No:

If yes, how satisfied are you with the job and overall scope of work:

Very Satisfied  
Satisfied  
Somewhat Satisfie  
Somewhat Dissati  
Dissatisfied

4. Have you been aware of activities/events at Veterans' Barrington Park organized for the benefit of Veterans and their families? *(Such activities may have included athletic, recreational, rehabilitation, social or therapeutic sports league programs)*

Yes: No:

If yes, how did you find out about the activities?

I pursued these events and coordinated with David Gadelha, Director of Rec.

5. Have you attended or participated in activities/events at Veterans' Barrington Park organized for the benefit of Veterans and their families? *(Such activities may have included athletic, recreational, rehabilitation, social or therapeutic sports league programs)*

Yes: No:

If yes, how satisfied were you with the quality of the activities and events.

Very Satisfied  
Satisfied  
Somewhat Satisfie  
Somewhat Dissati  
Dissatisfied

6. Do you have any other comments regarding the overall condition and operations of the park and its service to Veterans? Yes: No:

If yes, please describe.

Please see body of submitted email as well as attached email strings between City of Los Angeles and VA.

7. Are you likely to visit the park in the future?

Yes: No:

8. What services would you like to see available in Veterans Barrington Park that are not currently available?

Veteran engagement activities, to include, concerts, benefits, fundraisers, esp. (I am the founder of a Service Dog organization for veterans, PACK "People and Canine Kingdom") dog related events.

## Tom Kelly

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**From:** Janice Bowman <(b) (6) @teamrwb.org>  
**Sent:** Thursday, January 10, 2019 4:32 PM  
**To:** Tom Kelly  
**Subject:** Veterans Barrington Park  
**Attachments:** Includes VA w Heidi Marston re Barrington Rec Improvement Project.pdf; Barrington Rec. Improvement Project - 1.21.18.pdf; Survey Questions - Veterans Barrington Park Agreement (VA\_City\_of\_LA).pdf; Softball Photos Legion Eagles & Minutemen (Team RWB & American Legion 283 Collaborate Teams).pdf

Good afternoon, Tom:

I am the Director of League Sports for Team RWB LA ("RWB") and serve as the current 2nd Vice Commander for the American Legion Palisades Post 283 ("283"). As a part of my duties for these two prestigious organizations, I founded and have been managing two collaborative softball teams (RWB & 283), Legion Eagles & Minutemen, that play at Veterans Memorial Park at Barrington in Brentwood. Legion Eagles have been playing year-round on-going for around 4 years, and Minutemen have been playing on or around 2.5 years.

I reached out to David Gadelha, Director of Recreation to discuss the original formation of Legion Eagles. He was kind enough after one season to begin offering an incentive to our team to continue playing by providing us with free registration, a \$400 per season value. Since then, I have been able to form an additional team, Minutemen, and have recruited other veteran organizations to join our league. Unfortunately, although we have loved this opportunity and felt a strong bond to the fields themselves (being on VA land), we are not, however, happy or able to continue playing and accepting this offer due to the hazardous field conditions. I have attempted multiple times to have discussions with the City and the West LA VA pertaining to this issue, however, neither the VA nor the City wants to take responsibility to improve these fields to meet conditions that are satisfactory.

Although the City Recreation Dept., specifically David Gadelha, has been fantastic and 100% involved in trying to assist our community, going as far as to offer additional free sports and to host tournaments in veterans' honor, I withhold any enthusiasm or share these offers due to the unhealthy and injury prone conditions the fields are currently in. David Gadelha, unfortunately, is not in charge of improvements and all of my attempts to find out who was became a cycle of confusion and "not me's". I appreciate David trying his best to offer veterans a great opportunity to utilize the space, however, the space is so far below par, and getting worse, that no one wants to continue playing on them. I myself have had a major knee injury while playing on those fields and witnessed other various levels of injuries, I cannot continue to play ball on fields that are dangerous and I can also not continue to pursue having other veterans play on these fields. For veterans, we deserve better than the "worst fields" in Los Angeles to play on.

I hope that this email as well as my survey, email strings, and pictures will produce the resurfacing of dialogue so that we may pursue solutions for future improvements. This experience and program has been too impactful for too many veterans to allow it to dissolve. Unfortunately, for now, I will have to suspend both of my teams play until this is reviewed and a real solution is put into play. I will be happy to discuss further and to offer suggestions, to include, the potential to work with my American Legion Post 283 to assist te funding of this project,

Sincerely,

Janice Bowman  
League Sports Coordinator  
Team RWB Los Angeles Chapter

(b) (6) @teamrwb.org

(b) (6)

[www.facebook.com/groups/TeamRWBSocalLA/](http://www.facebook.com/groups/TeamRWBSocalLA/)  
[www.teamrwb.org](http://www.teamrwb.org)

*"Enriching the lives of America's veterans"*

## Survey

Veterans' Barrington Park - Audit of the City of Los Angeles, compliance with certain key obligations under the Revocable License Agreement. This survey is being conducted to solicit stakeholder input, specifically as it relates to year two of the Revocable License Agreement (9/1-2017 - 8/31/2018).

**Survey Period:** Stakeholders are encouraged to share feedback using this Survey. The solicitation period will open on Monday, 12/24/2018 and close on Monday, 1/11/2019.

### Responder information:

Name: James Cragg

Email Address: (b) (6)@specopstech.com

Phone Number: (b) (6)

Veteran or Veteran family member? Yes: No:

**Submission Instructions:** Please complete this fillable Survey and submit, via email, to Tom Kelly at tkelly@bcawr.com.

---

1. Do you visit Veterans' Barrington Park? Yes: No:

If yes, what are the primary reasons for your visits? (Select all that apply)

- ☐ Exercise/Jog
- ☒ Dog walking
- ☒ Bring kid(s) to play
- ☒ Close to home
- ☐ Leisure/Relax
- ☐ Spend time with family/friends
- ☐ Attend event/function
- ☐ Picnicking
- ☐ Tranquility/Quietness
- ☐ Other (please specify)

The park is to be maintained in a safe, clean and sanitary condition. If you visited the park, how would you characterize the overall condition and operations of the park?

Excellent  
Very Good  
Good  
Fair  
Poor

2. Have you been aware of job advertisements or notices posted by the City of Los Angeles (through its Department of Recreation and Parks) directed toward hiring Veterans?

Yes: No:

3. Are you a Veteran who has been hired by the City of Los Angeles Department of Recreation and Parks?

Yes: No:

If yes, how satisfied are you with the job and overall scope of work:

Very Satisfied  
Satisfied  
Somewhat Satisfie  
Somewhat Dissati  
Dissatisfied

4. Have you been aware of activities/events at Veterans' Barrington Park organized for the benefit of Veterans and their families? *(Such activities may have included athletic, recreational, rehabilitation, social or therapeutic sports league programs)*

Yes: No:

If yes, how did you find out about the activities?

5. Have you attended or participated in activities/events at Veterans' Barrington Park organized for the benefit of Veterans and their families? *(Such activities may have included athletic, recreational, rehabilitation, social or therapeutic sports league programs)*

Yes: No:

If yes, how satisfied were you with the quality of the activities and events.

Very Satisfied  
Satisfied  
Somewhat Satisfie  
Somewhat Dissati  
Dissatisfied

6. Do you have any other comments regarding the overall condition and operations of the park and its service to Veterans? Yes: No:

If yes, please describe.

I want to see the dog park stay open. And I want to see the playing fields stay open. I think this attracts the community to VA grounds and makes them more aware of the VA and what is offered. Vets have dogs, like me, and we need a dog park.



7. Are you likely to visit the park in the future?

Yes: No:

8. What services would you like to see available in Veterans Barrington Park that are not currently available?

## Survey

Veterans' Barrington Park - Audit of the City of Los Angeles, compliance with certain key obligations under the Revocable License Agreement. This survey is being conducted to solicit stakeholder input, specifically as it relates to year two of the Revocable License Agreement (9/1-2017 - 8/31/2018).

**Survey Period:** Stakeholders are encouraged to share feedback using this Survey. The solicitation period will open on Monday, 12/24/2018 and close on Monday, 1/11/2019.

### Responder information:

Name: Charles Curtis

Email Address: (b) (6) @gmail.com

Phone Number: (b) (6)

Veteran or Veteran family member? Yes: No:

**Submission Instructions:** Please complete this fillable Survey and submit, via email, to Tom Kelly at tkelly@bcawr.com.

---

1. Do you visit Veterans' Barrington Park? Yes: No:

If yes, what are the primary reasons for your visits? (Select all that apply)

- ☒ Exercise/Jog
- ☐ Dog walking
- ☐ Bring kid(s) to play
- ☐ Close to home
- ☐ Leisure/Relax
- ☐ Spend time with family/friends
- ☐ Attend event/function
- ☐ Picnicking
- ☐ Tranquility/Quietness
- ☒ Other (please specify) To play softball

The park is to be maintained in a safe, clean and sanitary condition. If you visited the park, how would you characterize the overall condition and operations of the park?

Excellent  
Very Good  
Good  
Fair  
Poor

2. Have you been aware of job advertisements or notices posted by the City of Los Angeles (through its Department of Recreation and Parks) directed toward hiring Veterans? Yes: No:

3. Are you a Veteran who has been hired by the City of Los Angeles Department of Recreation and Parks? Yes: No:

If yes, how satisfied are you with the job and overall scope of work:

Very Satisfied  
Satisfied  
Somewhat Satisfie  
Somewhat Dissatis  
Dissatisfied

4. Have you been aware of activities/events at Veterans' Barrington Park organized for the benefit of Veterans and their families? *(Such activities may have included athletic, recreational, rehabilitation, social or therapeutic sports league programs)*

Yes: No:

If yes, how did you find out about the activities?

Team RWB

5. Have you attended or participated in activities/events at Veterans' Barrington Park organized for the benefit of Veterans and their families? *(Such activities may have included athletic, recreational, rehabilitation, social or therapeutic sports league programs)*

Yes: No:

If yes, how satisfied were you with the quality of the activities and events.

Very Satisfied  
Satisfied  
Somewhat Satisfie  
Somewhat Dissatis  
Dissatisfied

6. Do you have any other comments regarding the overall condition and operations of the park and its service to Veterans? Yes: No:

If yes, please describe.

I am dissatisfied with the conditions of the field. The field is not maintained and has become dangerous. The infield is often not marked and the outfield is often full of ankle turning holes.

7. Are you likely to visit the park in the future?

Yes: No:

8. What services would you like to see available in Veterans Barrington Park that are not currently available?

## Survey

Veterans' Barrington Park - Audit of the City of Los Angeles, compliance with certain key obligations under the Revocable License Agreement. This survey is being conducted to solicit stakeholder input, specifically as it relates to year two of the Revocable License Agreement (9/1-2017 - 8/31/2018).

**Survey Period:** Stakeholders are encouraged to share feedback using this Survey. The solicitation period will open on Monday, 12/24/2018 and close on Monday, 1/11/2019.

### Responder information:

Name: Beau Espeso

Email Address: (b) (6) @gmail.com

Phone Number: (b) (6)

Veteran or Veteran family member? Yes: No:

**Submission Instructions:** Please complete this fillable Survey and submit, via email, to Tom Kelly at tkelly@bcawr.com.

---

1. Do you visit Veterans' Barrington Park? Yes: No:

If yes, what are the primary reasons for your visits? (Select all that apply)

- ☐ Exercise/Jog
- ☒ Dog walking
- ☐ Bring kid(s) to play
- ☐ Close to home
- ☐ Leisure/Relax
- ☒ Spend time with family/friends
- ☒ Attend event/function
- ☐ Picnicking
- ☐ Tranquility/Quietness
- ☒ Other (please specify) Play softball with American Legion and Team RWB on weekends. +

The park is to be maintained in a safe, clean and sanitary condition. If you visited the park, how would you characterize the overall condition and operations of the park?

Excellent  
Very Good  
Good  
Fair  
Poor

2. Have you been aware of job advertisements or notices posted by the City of Los Angeles (through its Department of Recreation and Parks) directed toward hiring Veterans? Yes: No:

3. Are you a Veteran who has been hired by the City of Los Angeles Department of Recreation and Parks?

Yes: No:

If yes, how satisfied are you with the job and overall scope of work:

Very Satisfied  
Satisfied  
Somewhat Satisfie  
Somewhat Dissati  
Dissatisfied

4. Have you been aware of activities/events at Veterans' Barrington Park organized for the benefit of Veterans and their families? *(Such activities may have included athletic, recreational, rehabilitation, social or therapeutic sports league programs)*

Yes: No:

If yes, how did you find out about the activities?

5. Have you attended or participated in activities/events at Veterans' Barrington Park organized for the benefit of Veterans and their families? *(Such activities may have included athletic, recreational, rehabilitation, social or therapeutic sports league programs)*

Yes: No:

If yes, how satisfied were you with the quality of the activities and events.

Satisfied  
Somewhat Satisfie  
Somewhat Dissati  
Dissatisfied

6. Do you have any other comments regarding the overall condition and operations of the park and its service to Veterans? Yes: No:

If yes, please describe.

Overall the parks condition and operation for the location it is at is very poor. It is noticeable that there is very little to no maintenance done for this park. The field condition of the fields are very poor. The grass does not drain properly, holes covered by over grown grass that will lead to injuries, people coming onto the

7. Are you likely to visit the park in the future?

Yes: No:

8. What services would you like to see available in Veterans Barrington Park that are not currently available?

Veteran engagement activities, to include, concerts, benefits, fundraisers, etc.

## Survey

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**Survey Period:** Stakeholders are encouraged to share feedback using this Survey. The solicitation period will open on Monday, 12/24/2018 and close on Monday, 1/11/2019.

### Responder information:

Name: Jerry Orlemann

Email Address: (b) (6)@orlemann.net

Phone Number: (b) (6)

Veteran or Veteran family member? Yes: No:

**Submission Instructions:** Please complete this fillable Survey and submit, via email, to Tom Kelly at tkelly@bcawr.com.

---

1. Do you visit Veterans' Barrington Park? Yes: No:

If yes, what are the primary reasons for your visits? (Select all that apply)

- ☐ Exercise/Jog
- ☐ Dog walking
- ☐ Bring kid(s) to play
- ☐ Close to home
- ☐ Leisure/Relax
- ☐ Spend time with family/friends
- ☐ Attend event/function
- ☐ Picnicking
- ☐ Tranquility/Quietness
- ☒ Other (please specify) To see what it was. Pleased enough that we'll be going back to visit some more. +

The park is to be maintained in a safe, clean and sanitary condition. If you visited the park, how would you characterize the overall condition and operations of the park?

Excellent

Very Good

Good

Fair

Poor

2. Have you been aware of job advertisements or notices posted by the City of Los Angeles (through its Department of Recreation and Parks) directed toward hiring Veterans?

Yes: No:

3. Are you a Veteran who has been hired by the City of Los Angeles Department of Recreation and Parks? Yes: No:

If yes, how satisfied are you with the job and overall scope of work:

Very Satisfied  
Satisfied  
Somewhat Satisfie  
Somewhat Dissati  
Dissatisfied

4. Have you been aware of activities/events at Veterans' Barrington Park organized for the benefit of Veterans and their families? *(Such activities may have included athletic, recreational, rehabilitation, social or therapeutic sports league programs)*

Yes: No:

If yes, how did you find out about the activities?

5. Have you attended or participated in activities/events at Veterans' Barrington Park organized for the benefit of Veterans and their families? *(Such activities may have included athletic, recreational, rehabilitation, social or therapeutic sports league programs)*

Yes: No:

If yes, how satisfied were you with the quality of the activities and events.

Very Satisfied  
Satisfied  
Somewhat Satisfie  
Somewhat Dissati  
Dissatisfied

6. Do you have any other comments regarding the overall condition and operations of the park and its service to Veterans? Yes: No:

If yes, please describe.

7. Are you likely to visit the park in the future?

Yes: No:

8. What services would you like to see available in Veterans Barrington Park that are not currently available?

All the services needed to support service dogs, therapy dogs, and pets of the veterans and families who will be living on campus.

## Survey

Veterans' Barrington Park - Audit of the City of Los Angeles, compliance with certain key obligations under the Revocable License Agreement. This survey is being conducted to solicit stakeholder input, specifically as it relates to year two of the Revocable License Agreement (9/1-2017 - 8/31/2018).

**Survey Period:** Stakeholders are encouraged to share feedback using this Survey. The solicitation period will open on Monday, 12/24/2018 and close on Monday, 1/11/2019.

### Responder information:

Name: Kyle Orlemann

Email Address: (b) (6)@orlemann.net

Phone Number: (b) (6)

Veteran or Veteran family member? Yes: No:

**Submission Instructions:** Please complete this fillable Survey and submit, via email, to Tom Kelly at tkelly@bcawr.com.

---

1. Do you visit Veterans' Barrington Park? Yes: No:

If yes, what are the primary reasons for your visits? (Select all that apply)

- ☐ Exercise/Jog
- ☐ Dog walking
- ☐ Bring kid(s) to play
- ☐ Close to home
- ☐ Leisure/Relax
- ☐ Spend time with family/friends
- ☐ Attend event/function
- ☐ Picnicking
- ☐ Tranquility/Quietness
- ☒ Other (please specify) To see what all the fuss has been about.

The park is to be maintained in a safe, clean and sanitary condition. If you visited the park, how would you characterize the overall condition and operations of the park?

Excellent  
Very Good  
Good  
Fair  
Poor

2. Have you been aware of job advertisements or notices posted by the City of Los Angeles (through its Department of Recreation and Parks) directed toward hiring Veterans? Yes: No:

3. Are you a Veteran who has been hired by the City of Los Angeles Department of Recreation and Parks?

Yes: No:

If yes, how satisfied are you with the job and overall scope of work:

Very Satisfied  
Satisfied  
Somewhat Satisfie  
Somewhat Dissati  
Dissatisfied

4. Have you been aware of activities/events at Veterans' Barrington Park organized for the benefit of Veterans and their families? *(Such activities may have included athletic, recreational, rehabilitation, social or therapeutic sports league programs)*

Yes: No:

If yes, how did you find out about the activities?

5. Have you attended or participated in activities/events at Veterans' Barrington Park organized for the benefit of Veterans and their families? *(Such activities may have included athletic, recreational, rehabilitation, social or therapeutic sports league programs)*

Yes: No:

If yes, how satisfied were you with the quality of the activities and events.

Very Satisfied  
Satisfied  
Somewhat Satisfie  
Somewhat Dissati  
Dissatisfied

6. Do you have any other comments regarding the overall condition and operations of the park and its service to Veterans? Yes: No:

If yes, please describe.

The branch of service medallions were in the wrong order. I saw what I believed to be marijuana growing along the perimeter of the baseball fields.

7. Are you likely to visit the park in the future?

Yes: No:

8. What services would you like to see available in Veterans Barrington Park that are not currently available?

Service Dog training facility. Services and facilities for the pets of the veterans who will be living on the campus: short term kennels/doggie day care/grooming, veterinary care, training (obedience, agility, nose work, other dog sports). All the services and facilities necessary to support Service Dogs and pets of the veterans who will ne living on the campus.

## Survey

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**Survey Period:** Stakeholders are encouraged to share feedback using this Survey. The solicitation period will open on Monday, 12/24/2018 and close on Monday, 1/11/2019.

### Responder information:

Name: Ramon Jauregui

Email Address: (b) (6) @icloud.com

Phone Number: (b) (6)

Veteran or Veteran family member? Yes: No:

**Submission Instructions:** Please complete this fillable Survey and submit, via email, to Tom Kelly at tkelly@bcawr.com.

---

1. Do you visit Veterans' Barrington Park? Yes: No:

If yes, what are the primary reasons for your visits? (Select all that apply)

- ☐ Exercise/Jog
- ☒ Dog walking
- ☐ Bring kid(s) to play
- ☐ Close to home
- ☐ Leisure/Relax
- ☒ Spend time with family/friends
- ☒ Attend event/function
- ☐ Picnicking
- ☐ Tranquility/Quietness
- ☐ Other (please specify)

The park is to be maintained in a safe, clean and sanitary condition. If you visited the park, how would you characterize the overall condition and operations of the park?

Excellent

Very Good

Good

Fair

Poor

2. Have you been aware of job advertisements or notices posted by the City of Los Angeles (through its Department of Recreation and Parks) directed toward hiring Veterans?

Yes:

No:

3. Are you a Veteran who has been hired by the City of Los Angeles Department of Recreation and Parks?

Yes: No:

If yes, how satisfied are you with the job and overall scope of work:

Very Satisfied  
Satisfied  
Somewhat Satisfie  
Somewhat Dissati:  
Dissatisfied

4. Have you been aware of activities/events at Veterans' Barrington Park organized for the benefit of Veterans and their families? *(Such activities may have included athletic, recreational, rehabilitation, social or therapeutic sports league programs)*

Yes: No:

If yes, how did you find out about the activities?

Non profit org. Team Red, White and Blue

5. Have you attended or participated in activities/events at Veterans' Barrington Park organized for the benefit of Veterans and their families? *(Such activities may have included athletic, recreational, rehabilitation, social or therapeutic sports league programs)*

Yes: No:

If yes, how satisfied were you with the quality of the activities and events.

Very Satisfied  
Satisfied  
Somewhat Satisfie  
Somewhat Dissati:  
Dissatisfied

6. Do you have any other comments regarding the overall condition and operations of the park and its service to Veterans? Yes: No:

If yes, please describe.

The park looks great, but when our softball season starts and we get out in those fields the park isnt so great. The fiels are filled with pot holes and unleveled. The infield isnt playable dirt. I slipped and hurt my wrist running around first base one time because the dirt is rough like cement. If we could also

7. Are you likely to visit the park in the future?

Yes: No:

8. What services would you like to see available in Veterans Barrington Park that are not currently available?

Restrooms. I do not feel comfortable using unsanitary portable restroom. There isnt any other near restrooms while attending activities.

## Survey

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**Survey Period:** Stakeholders are encouraged to share feedback using this Survey. The solicitation period will open on Monday, 12/24/2018 and close on Monday, 1/11/2019.

### Responder information:

Name: David Larriva

Email Address: (b) (6) @gmail.com

Phone Number: (b) (6)

Veteran or Veteran family member? Yes: No:

**Submission Instructions:** Please complete this fillable Survey and submit, via email, to Tom Kelly at tkelly@bcawr.com.

---

1. Do you visit Veterans' Barrington Park? Yes: No:

If yes, what are the primary reasons for your visits? (Select all that apply)

- ☐ Exercise/Jog
- ☐ Dog walking
- ☐ Bring kid(s) to play
- ☐ Close to home
- ☐ Leisure/Relax
- ☒ Spend time with family/friends
- ☐ Attend event/function
- ☐ Picnicking
- ☐ Tranquility/Quietness
- ☒ Other (please specify) Softball

The park is to be maintained in a safe, clean and sanitary condition. If you visited the park, how would you characterize the overall condition and operations of the park?

Excellent  
Very Good  
Good  
Fair  
Poor

2. Have you been aware of job advertisements or notices posted by the City of Los Angeles (through its Department of Recreation and Parks) directed toward hiring Veterans? Yes: No:

3. Are you a Veteran who has been hired by the City of Los Angeles Department of Recreation and Parks?

Yes: No:

If yes, how satisfied are you with the job and overall scope of work:

Very Satisfied  
Satisfied  
Somewhat Satisfie  
Somewhat Dissati  
Dissatisfied

4. Have you been aware of activities/events at Veterans' Barrington Park organized for the benefit of Veterans and their families? *(Such activities may have included athletic, recreational, rehabilitation, social or therapeutic sports league programs)*

Yes: No:

If yes, how did you find out about the activities?

The activities are benificial but the lack of quality facilities such as field up +

5. Have you attended or participated in activities/events at Veterans' Barrington Park organized for the benefit of Veterans and their families? *(Such activities may have included athletic, recreational, rehabilitation, social or therapeutic sports league programs)*

Yes: No:

If yes, how satisfied were you with the quality of the activities and events.

Very Satisfied  
Satisfied  
Somewhat Satisfie  
Somewhat Dissati  
Dissatisfied

6. Do you have any other comments regarding the overall condition and operations of the park and its service to Veterans? Yes: No:

If yes, please describe.

The softballs and grass areas are in dire conditions. The softball diamonds themselves pose a serious safety risk to anyone who steps on the field. Uneven and very hard ground, large rocks, and overall lack of care and maintenance of the fields have led to players getting hurt by merely running, fielding, and +

7. Are you likely to visit the park in the future?

Yes: No:

8. What services would you like to see available in Veterans Barrington Park that are not currently available?

I would like to see softball diamonds maintained and appreciated as a resource for the community. Teams sports leagues are important to building communities and networking amongst friends. The siftball fields provide opportunities for Veterans and the surrounding community to get together for friendly competition.

## Survey

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**Survey Period:** Stakeholders are encouraged to share feedback using this Survey. The solicitation period will open on Monday, 12/24/2018 and close on Monday, 1/11/2019.

### Responder information:

Name: Jim Zenner

Email Address: (b) (6) @gmail.com

Phone Number: (b) (6)

Veteran or Veteran family member? Yes: No:

**Submission Instructions:** Please complete this fillable Survey and submit, via email, to Tom Kelly at tkelly@bcawr.com.

---

1. Do you visit Veterans' Barrington Park? Yes: No:

If yes, what are the primary reasons for your visits? (Select all that apply)

- ☐ Exercise/Jog
- ☐ Dog walking
- ☐ Bring kid(s) to play
- ☐ Close to home
- ☐ Leisure/Relax
- ☐ Spend time with family/friends
- ☒ Attend event/function
- ☐ Picnicking
- ☐ Tranquility/Quietness
- ☒ Other (please specify) Play softball with RWB.

The park is to be maintained in a safe, clean and sanitary condition. If you visited the park, how would you characterize the overall condition and operations of the park?

Excellent  
Very Good  
Good  
Fair  
Poor

2. Have you been aware of job advertisements or notices posted by the City of Los Angeles (through its Department of Recreation and Parks) directed toward hiring Veterans? Yes: No:

3. Are you a Veteran who has been hired by the City of Los Angeles Department of Recreation and Parks?

Yes: No:

If yes, how satisfied are you with the job and overall scope of work:

Very Satisfied

Satisfied

Somewhat Satisfie

Somewhat Dissatis

Dissatisfied

4. Have you been aware of activities/events at Veterans' Barrington Park organized for the benefit of Veterans and their families? *(Such activities may have included athletic, recreational, rehabilitation, social or therapeutic sports league programs)*

Yes: No:

If yes, how did you find out about the activities?

RWB

5. Have you attended or participated in activities/events at Veterans' Barrington Park organized for the benefit of Veterans and their families? *(Such activities may have included athletic, recreational, rehabilitation, social or therapeutic sports league programs)*

Yes: No:

If yes, how satisfied were you with the quality of the activities and events.

Very Satisfied

Satisfied

Somewhat Satisfie

Somewhat Dissati

Dissatisfied

6. Do you have any other comments regarding the overall condition and operations of the park and its service to Veterans? Yes: No:

If yes, please describe.

Please take care of the field. We stopped playing on the field because it is now dangerous. I miss hitting balls into the woods and getting out. I am a veteran with a high BMI and this type of activity helps with my overall well being and has been encouraged by my VA doctor.

7. Are you likely to visit the park in the future?

Yes: No:

8. What services would you like to see available in Veterans Barrington Park that are not currently available?

Service animal training for veterans and service animals. If any veteran was hired by the city specifically through this endeavor, have them be responsible for maintenance of the park and give them the right equipment.

Driving range and a batting cage to take my son and fellow veterans to.

## Survey

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**Survey Period:** Stakeholders are encouraged to share feedback using this Survey. The solicitation period will open on Monday, 12/24/2018 and close on Monday, 1/11/2019.

### Responder information:

Name:

Email Address:

Phone Number:

Veteran or Veteran family member?    Yes:                      No:

**Submission Instructions:** Please complete this fillable Survey and submit, via email, to Tom Kelly at tkelly@bcawr.com.

---

1. Do you visit Veterans' Barrington Park?    Yes:                      No:

If yes, what are the primary reasons for your visits? (Select all that apply)

Exercise/Jog

Dog walking

Bring kid(s) to play

Close to home

Leisure/Relax

Spend time with family/friends

Attend event/function

Picnicking

Tranquility/Quietness

Other (please specify)

The park is to be maintained in a safe, clean and sanitary condition. If you visited the park, how would you characterize the overall condition and operations of the park?

2. Have you been aware of job advertisements or notices posted by the City of Los Angeles (through its Department of Recreation and Parks) directed toward hiring Veterans?                      Yes:                      No:

3. Are you a Veteran who has been hired by the City of Los Angeles Department of Recreation and Parks?                      Yes:                      No:

If yes, how satisfied are you with the job and overall scope of work:

4. Have you been aware of activities/events at Veterans' Barrington Park organized for the benefit of Veterans and their families? *(Such activities may have included athletic, recreational, rehabilitation, social or therapeutic sports league programs)*

Yes:                      No:

If yes, how did you find out about the activities?

5. Have you attended or participated in activities/events at Veterans' Barrington Park organized for the benefit of Veterans and their families? *(Such activities may have included athletic, recreational, rehabilitation, social or therapeutic sports league programs)*

Yes:                      No:

If yes, how satisfied were you with the quality of the activities and events.

6. Do you have any other comments regarding the overall condition and operations of the park and its service to Veterans?                      Yes:                      No:

If yes, please describe.

7. Are you likely to visit the park in the future?

Yes:                      No:

8. What services would you like to see available in Veterans Barrington Park that are not currently available?

**Responder Information**

Name

Email

Phone

Veteran or Veteran family member?

**1. Do you visit Veterans' Barrington Park?**

If yes, what are the primary reasons for your visits (select all that apply)  
The park is to be maintained in a safe, clean and sanitary condition. If you visited the park, how would you characterize the overall condition and operations of the park?

**2. Have you been aware of job advertisements or notices posted by the City of Los Angeles directed toward hiring Veterans?****3. Are you a Veteran who has been hired by the City of Los Angeles Department of Recreation and Parks?**

If yes, how satisfied are you with the job and overall scope of work:

**4. Have you been aware of activities/events at Veterans' Barrington Park organized for the benefit of Veterans and their families?**

If yes, how did you find out about the activities?

**5. Have you attended or participated in activities/events at Veterans' Barrington Park organized for the benefit of Veterans and their families?**

If yes, how satisfied were you with the quality of the activities and events.

**6. Do you have any other comments regarding the overall condition park and its service to Veterans?**

If yes, please describe:

**7. Are you likely to visit the park in the future?****8. What services would you like to see available in Veterans Barrington Park that are not currently available?**

Answer
No Response
No Response
No Response
No
No
Bring Kid(s) to Play
Very Good
No
No
Very Satisfied
No
N/A
No
Very Satisfied
No
N/A
No
No Response

ATTACHMENT II  
CITY OF LOS ANGELES MANAGEMENT RESPONSE

DEPARTMENT OF RECREATION  
AND PARKS

BOARD OF COMMISSIONERS

SYLVIA PATSAOURAS  
PRESIDENT

LYNN ALVAREZ  
VICE PRESIDENT

PILAR DIAZ  
JOSEPH HALPERT

IRIS DAVIS  
BOARD SECRETARY (213) 202-2640

CITY OF LOS ANGELES  
CALIFORNIA



ERIC GARCETTI  
MAYOR

MICHAEL A. SHULL  
GENERAL MANAGER

ANTHONY-PAUL (AP) DIAZ, ESQ.  
EXECUTIVE OFFICER &  
CHIEF OF STAFF

VICKI ISRAEL  
ASSISTANT GENERAL MANAGER

RAMON BARAJAS  
ASSISTANT GENERAL MANAGER

SOFIA PIÑA-CORTEZ  
ASSISTANT GENERAL MANAGER

February 4, 2019

Attention: Michael J. de Castro  
BCA Watson Rice LLP  
21250 Hawthorne Blvd., Suite 150  
Torrance, CA 90503

Dear Mr. de Castro:

**City of Los Angeles Department of Recreation and Parks - Audit Response**

We have received and reviewed a draft copy of the Performance Audit completed by your firm of the Los Angeles City Department of Recreation and Parks' (Department) Year 2 compliance with the terms and conditions of the Revocable License Agreement between the Department and the United States Department of Veteran Affairs (VA) for the operation and maintenance of the Veterans' Barrington Park.

The Department considers this park as integral in providing the necessary amenities needed by veterans and the local general population.

The Department holds our relationship with the VA in high regard and looks forward to a continued partnership with the VA and welcomes any and all recommendations that lead to improvements in this relationship regarding the use and operation of Veterans' Barrington Park.

The Year 2 Audit identified one (1) significant concern about the playing conditions and safety of the softball/playing fields at the park. This concern came from feedback results of a survey sent to Two Hundred Twenty-four (224) Veterans, Community Members and other stakeholders.

Findings on Feedback from Veterans and Community Members states in part as follows:

*Finding on Feedback – The survey was published on the VA Draft Master Plan Website and shared via electronic email correspondence to Two Hundred Twenty-four (224) stakeholders. The survey was available on December 24, 2018 and remained active until January 14, 2019. The survey included topics such as reasons for visiting and using Veteran's Barrington Park, Veteran satisfaction of the quality of the activities and events held at the park, and overall condition and safety of the park.*

*Thirteen (13) completed responses were received. Six (6) of the thirteen (13) responders expressed concerns about the playing conditions and safety of the softball/playing fields. The expressed concerns included the presence of potholes on the field, uneven ground, infields that are hard like cement, and large rocks on the field.*



Michael J. de Castro  
BCA Watson Rice LLP  
February 4, 2019  
Page 2

Department staff response:

Park maintenance is performed seven days a week. Duties include inspecting the park for safety hazards, picking up litter, emptying trash cans, ball diamond (infield and outfield) maintenance, weed abatement, and flower bed, hardscape and irrigation maintenance.

On the sports fields, mechanical gopher trapping takes place on a regular basis, leveling and smoothing any areas impacted by gopher activity to keep the fields in playable conditions. Department staff drag the infields, and level home plates and pitcher's mounds daily, depending on weather. Staff also performs other more detailed maintenance as needed such as scarifying for compaction and blading the ball diamonds for smoothness.

From our experience the above procedures should be sufficient to create safe and playable sports fields. In light of the concerns raised by the stakeholders in the surveys received, maintenance staff will be instructed to be more vigilant in identifying unsafe conditions and make the required corrective actions as quickly as possible. Further, a procedure will be established to ensure that field conditions reported to the recreation staff are transmitted to and addressed by maintenance staff within a reasonable amount of time.

Please see attached photographs that depict the condition of the fields after the completion of the maintenance routine.

Please be assured that the Department is committed to address the issues brought forward by the audit report and will work hard to improve our compliance with the License Agreement.

Should you have any questions or concerns, please contact Cid Macaraeg of my staff at (213) 202-2608.

Sincerely,

MICHAEL A. SHULL  
General Manager

A handwritten signature in black ink that reads "Ramon Barajas". The signature is written in a cursive, flowing style.

RAMON BARAJAS  
Assistant General Manager  
Planning, Maintenance, and Construction Branch

RB/CM:ct



